



Common Set of Deviations

Name of Tender : Supply, Implementation and Post Implementation of e-Governance Solution at PMC

SR. No.	Topic Ref.	RFP Clause No.	Clarification / Suggestion Sought	Common Set of Deviations
1.	Eligibility Criteria	Vol I 3.14	<p>Request to Waive off the CMMI level 5 condition</p> <p>Request to modify the SEI CMMi Level 5 to SEI CMMi Level3 for eligibility</p> <p>Request to change the CMMi Level 5 criteria to CMMi Level 3</p> <p>Instead of CMMi level 5 Certification PMC should consider ISO 9001: 2005 certification for all the bid members</p> <p>We also request you to waive the requirement for having SEI CMMi level 5 certification for the implementing partner.</p> <p>Quality Standards : We believe that the purpose of the CMM LEVEL 5 clause is to ensure quality procedures to be adhered during delivery. Here we request the clause to be modified to "PMC is preferably looking for well-proven solution which are successfully been used by a large number of organizations in India. Lead Bidder should have obtained SEI CMMi level 5 certification. In case of consortium all other members of the consortium should have ISO 9001: 2005 certification or equivalent.)</p>	<p>Section 3.14 is changed as below :</p> <p>PMC is preferably looking for well-proven solution which are successfully been used by a large number of organizations in India. Bidder (Atleast one of the partners in case of consortium) should have obtained SEI CMMi level 3 certification. In case of consortium all other members of the consortium should have ISO 9001: 2005 certification or equivalent. Consortium partner having CMM Level 3 certification need not have ISO 9001:2005 Certification.</p>

Pune Municipal Corporation



2.	Eligibility Criteria	Vol I 3.12	<p>"Bidder (in case of Consortium, any partner) should have successfully implemented atleast one e-Governance project in ULB Domain in India. The value of the project (Application Software development, deployment, implementation & support) should be more than Rs. 50 Lakhs. The Bidder shall provide the details of the projects in the format mentioned in Annexure I - D."</p> <p>Can the experience of outside India be considered here?</p>	<p>Sections 3.7, 3.11 & 3.12 are changed as below :</p> <p>3.7 The Bidder's (Lead Partner in case of consortium) annual turnover should be at least INR 100 Crores in each of last 3 financial years. Atleast Indian INR 25 Crores (cumulative) for last 3 years should be from Supply and Implementation of proven Packaged Solution or from Bespoke Software Development. In case of consortium, each one of the consortium partner's annual turnover in India should be at least Rs. 20 Crores (cumulative) for last 3 financial years from IT Services.</p> <p>3.11 Qualification of the Proposed Solution</p> <p>Any previously implemented software, to be considered as Packaged Module, should have been successfully implemented at a minimum of 25 organisations in India or abroad. The Bidder must substantiate the same by attaching necessary proofs. In addition, the Packaged Software modules should also have been successfully implemented at a minimum of 2 ULBs / Government Departments / Public Sector Undertakings in India or abroad. The Bidder must substantiate the same by attaching necessary proofs (Project Completion Certificate or testimonial signed by a competent authority), which PMC may choose to verify directly from such customers. The Bidder shall provide the details of the projects in the format mentioned in Annexure I - D. If above criteria are not met, the packaged software module shall not get the technical weightage as a Packaged Software Module.</p> <p>In case the bidder has proposed Bespoke development</p>
3.	Eligibility Criteria	Vol I 3.12	<p>Being lot of similar and advanced level systems are already implemented in overseas market for Civic Bodies, PMC should consider overseas experience of similar systems in Civic Bodies equivalent to India Experience</p>	
4.	Eligibility Criteria	Vol I 3.12	<p>At least one ULB project : can this clause be released?</p>	

Pune Municipal Corporation



5.	Eligibility Criteria	Vol I 3.11	<p>"In case the bidder has proposed Bespoke development of certain modules, the bidder (in case of Consortium, any partner) should have experience of design, development and implementation of Software Applications at minimum 2 ULBs / Government Departments / PSUs in India with each such project having a value of atleast Rs. 1 Crore of software development. The Bidder must substantiate the same by attaching necessary proofs (order copy or testimonial signed by a competent authority), which PMC may choose to verify directly from such customers. The Bidder shall provide the details of the projects in the format mentioned in Annexure I - D"</p> <p>Can the experience of outside India be considered here?</p>	<p>of certain modules, the bidder (in case of Consortium, any partner) should have experience of design, development and implementation of Software Applications at minimum 2 ULBs / Government Departments / PSUs in India or abroad with each such project having a value of atleast Rs. 1 Crore of software development for Indian Projects and US \$ 1 Million for outside India Projects. The Bidder must substantiate the same by attaching necessary proofs (order copy or testimonial signed by a competent authority), which PMC may choose to verify directly from such customers. The Bidder shall provide the details of the projects in the format mentioned in Annexure I - D.</p>
6.	Eligibility Criteria	Vol I Section 3.11	<p>We request the experience be changed to atleast 1 ULBs / Government Departments / PSUs in India having an order value of atleast Rs. 50 Lakhs of software development.</p>	<p>3.12 Bidder (in case of Consortium, any partner) should have atleast one e-Governance project in ULB / Government / PSU Domain in India. The value of the project (Application Software development, deployment, implementation & support) should be more than Rs. 50 Lakhs. The Bidder shall provide the details of the projects in the format mentioned in Annexure I - D.</p>
7.	Eligibility Criteria	Vol I	<p>Our product is deployed at four municipal corporations, we request you to consider this as a packaged solution with implementations at 4 locations so far, in case you consider it as bespoke development, the value of a single implementation should be reduced to INR 50 Lacs since we are a not for profit organisation.</p>	
8.	Eligibility Criteria	3.11 (Vol I)	<p>Solution or Commercially of the shelf products proposed by vendor to PMC against this RFP should be successfully running for a period of 1 year or above in atleast one municipal corporations in India whose budget is equivalent or greater than PMC</p>	

Pune Municipal Corporation



9.	Eligibility Criteria	3.1 (Vol I)	In case of a consortium, max. three companies / corporations allowed	In case of a consortium, max. four companies / firms / corporations shall be allowed. Other eligibility criteria of the consortium members would remain the same
10.	Hardware Specifications	Vol I Annexure III, Clause No.A	Racks - 40" 42U racks: Kindly correct it to '19" 42U Racks" since all IT equipment racks are for 19" rack mount equipment.	As suggested, please read the specification as 19" 42U Racks
11.	Hardware Specifications	Vol I Annexure III, Clause No.A	Physical Dimensions : The RFP asks for Racks from brands like APC, IBM, Dell and HP. There can be minor variations in the physical specifications (may be +/- 5 %) in the depth, width, static and dynamic rating. Kindly do not insist on providing the racks with exact dimensions, as long as it is from one of the four brands mentioned in the RFP.	Minor variations in the physical dimensions is allowed.
12.	Hardware Specifications	Vol I Annexure III, Clause No.A	"Racks should also have a provision for cable entry from the top." : Kindly delete "cable entry from the top". Cable entry is done from the sides, hence HP racks do not come with "cable entry from the top"	Cable entry from sides allowed.
13.	Scope of Work	Section 9 (Vol II)	Accounts module functionality	The Accounts module should follow the Accrual based NAM requirements published by Govt of India in addition to the requirements already defined in the RFP