

H\$b\_ 25 (3) (H\$) (I ) (S)

OZ emgH\$` \_nohVr AoYH\$ne` nH\$S(ãnbV Pnbê` mAOnEa H\$E` nV Anbê` mH\$ni @nhrMr \_nohVr

H\$nbndYr • OnZ(amar 2011 V{oSg]a 2011

A H\$.	_ohZm	_nJrb _ohY` nV WoH\$V AOnMlr g\$` m	AhdnbnA` m_ohY` nV ànB\$V Pnbê` mAOnMlr g\$` m	AhdnbnA` m_ohY` nV oZH\$nbV H\$nt`bê` mAOnMlr g\$` m	oZH\$nbV H\$nt`bê` mAOnMlr H\$		àb\$]V AOnMlr g\$` m	AoYoZ` _nVrb H\$nt`bê` m H\$b_n`d` {_nohVr ZnH\$naE` nV Anbr	AhdnbnA` m_ohY` nV C[bāY H\$eZ XÊ` nV Anbê` m_nohVr [nQ`O_m Pnbpr a_ \$_ è\$.
					_nohVr C[bāY H\$eZ XÊ` nV Anbê` mAOnMlr g\$` m	_nohVr ZnH\$naE` nV Anbê` m AOnMlr g\$` m			
	1	2	3	4	5	6	7	8	9
1	OnZ(amar	601	968	1026	1026	0	543	0	5179
2	\\$]amar	543	873	788	788	0	628	0	6085
3	_mM©	628	1189	1072	1072	0	745	0	21379
4	Eaàb	745	1030	1142	1142	0	633	0	15276
5	_f	633	925	967	967	0	591	0	8984
6	Oz	591	1216	1100	1100	0	707	0	4467
7	Obi	707	1318	1251	1251	0	774	0	6192
8	AnUinQ>	774	1255	1218	1218	0	811	0	4333
9	gBQ]a	811	1252	1239	1239	0	824	0	7444
10	Anf Qn]a	824	1142	1131	1131	0	835	0	8132
11	Znfh]a	835	1092	1094	1094	0	833	0	3082
12	oSg]a	833	1265	1311	1311	0	787	0	8129
13	EHU	8525	13525	13339	13339	0	8711	0	98682

oddaU [1] -2

Ao[b àmYH\$UnHSS\$anbV Prbè`m Ao[bm]a H\$È`nV Ambè`m H\$in @nhrMr \_mhVr

(j qI` H\$in mB` d \_\$nb`nVrb aE`H\$ Ao[br` àmYH\$in-`mZ{AZM\$\_{od^ml à \_t /g\_`vd` Hsj nHSS\$Xa\_hm\_mohVr [mRedÈ`mgX^mPrb oddaU[1])

H\$inbndYr • OnZ[mar 2011 V{oSg]]a 2011

A H\$.	_ohZm	_mJrb _ohY`nVrb WoH\$V AOnMr g\$`m	AhdnbnA`m_ohY`nV ànV Prbè`m Ao[bm]r g\$`m	AhdnbnA`m_ohY`nV oZH\$inbr H\$inbè`m Ao[bm]r g\$`m	oZH\$inbr H\$inbè`m Ao[bm]r H\$		àbo]V Ao[bm]r g\$`m
					Ao[bH\$inm]r(Ao[b_`nY` H\$inbè`m Ao[bm]r g\$`m	Ao[bH\$inm]r(Ao[b ZnH\$inbè`m Ao[bm]r g\$`m	
	1	2	3	4	5	6	7
1	OnZ[mar	47	29	46	46	0	30
2	\\$]mar	30	71	49	48	1	52
3	_mM©	52	47	37	36	1	62
4	Eoab	62	39	32	32	0	69
5	_f	69	50	40	34	6	79
6	Oz	79	49	59	53	6	69
7	Oibj	69	60	72	72	0	57
8	AnUinQ>	57	58	64	64	0	51
9	gBQ]a	51	76	73	66	7	54
10	Anf Qn]]a	54	56	57	57	0	53
11	Znfh]]a	53	62	68	66	2	47
12	oSg]]a	47	44	47	44	3	44
13	EHU	670	641	644	618	26	667

C[ Am wV (J.d.oZ.)  
[W[\_hmZJa[mobH\$in

Ao[b àmYH\$m-`nH\$S` H\$gaXma OZ (engH\$`)\_mhVr AoYH\$ne`modé\$UX H\$aÉ`m/ Ambè`mX\$`H\$H\$adnB\$Mr \_mhVr  
H\$ndYr • OnZ`mar 2011 V(oSg]a 2011

A H\$.	_ohZm	X\$`H\$H\$adnB\$H\$aÉ`m/ Ambè`mengH\$`_mhVr AoYH\$ne`nMr g\$`m	H\$gaXma AoYH\$ne`modé\$UX R\$R\$É`m/ Ambè`mX\$`Mr a, \$ é\$.	dgb H\$bè`mX\$`Mr a, \$ é\$.	dgb H\$and`nA`m ]nH\$ X\$`Mr a, \$	X\$`vna°\$oenV^`nMr H\$adnB\$or Agè`ng AemH\$adnB\$V[erb
1	OnZ`mar	0	0	0	0	0
2	\\$]`mar	0	0	0	0	0
3	_nM°	0	0	0	0	0
4	Eoab	0				
5	_f	2	7675	7675	0	0
6	OZ	0	0	0	0	0
7	Otoj	0	0	0	0	0
8	Am`n0>	0	0	0	0	0
9	gb0]a	0	0	0	0	0
10	Am`Oaj]a	0	0	0	0	0
11	Zn`h]]a	0	0	0	0	0
12	oSg]]a	0	0	0	0	0
	<i>EHU</i>	2	7675	7675	0	0

C[ Am`wV (J.d.oZ.)  
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oddaU [1 -4

H\$b\_25 (3) (J)

Ao[b àmYH\$aUnH\$S\$ ànbV Pnbè` mAo[bn]a H\$aÈ` nV Anbè` mH\$ñ @nhrMr \_mhVr

(j 0I` H\$ñ nB` d \_\$nb` m/rb àÈ` H\$Ao[br` àmYH\$è` mZ{AZM\$\_{od^mj à\_# /g\_Yd` H\$} nH\$S\$Xa\_hm\_mhVr [nRadÈ` mg\$^n/rb oddaU [1)

H\$rbndYr • OmZ{mar 2011 V{oSg]] a 2011

A H\$.	_ohZm	_mJrb _ohY` nVrb WbH\$V AOnMr g\$` m	AhdnbnA` m_ohY` nV ànbV Pnbè` m Ao[bn]r g\$` m	AhdnbnA` m_ohY` nV oZH\$rb H\$nbè` mAo[bn]r g\$` m	oZH\$rb H\$nbè` mAo[bn]r H\$		àbè]V Ao[bn]r g\$` m
					Ao[bH\$nmM(Ao[b_#` H\$è` m Ao[bn]r g\$` m	Ao[bH\$nmM(Ao[b ZnH\$nbè` m Ao[bn]r g\$` m	
1	OmZ{mar	0	0	0	0	0	0
2	\\$] mmar	0	0	0	0	0	0
3	_mM©	0	0	0	0	0	0
4	Eàab	0	0	0	0	0	0
5	_f	0	0	0	0	0	0
6	Oz	0	0	0	0	0	0
7	Olb;	0	0	0	0	0	0
8	AnUnQ>	0	0	0	0	0	0
9	gBQ]a	0	4	2	2	0	2
10	Anf Qn]]a	2	2	2	2	0	2
11	Znf h]]a	2	2	2	2	0	2
12	oSg]]a	2	2	2	2	0	2
13	EHU	6	10	8	8	0	8

C[ Am` wV (J.d.oZ.)

[W[\_hmZJa[mbH\$ñ

{ddaUnĪ -5

H b\_ 25 (3) (M)

\_r{hVr A{YH na A{Y{Z` \_ ,2005 Mm Ame` d hVy` n{MoH m n{Pd` Z d A\$b~OndUr H aE` ngnRr gnd{ZH an{YH m-` nH S{Z Hobboà` ÉZ Xe{dUm-` m Jm0r  
(j ðr` H m n{D` d \_{nb` nVrb aE` H A{nbr` an{YH m-` nZoAZH o{d^mJ à\_ / g\_Yd` H j nH Sodn{f{r \_r{hVr nR{dE` mgX^m{rb {ddaUnĪ)

\_r{hVrMmH n{bndYr ... OnZolnar Vo{Sg}-a 2011

_hmn{bHdMoZnd	_r{hVr A{YH na A{Y{Z` _ ,2005 Mm Ame` d hVy` n{MoH m n{Pd` Z d A\$b~OndUr H aE` ngnRr gnd{ZH an{YH m-` nH S{Z Hobboà` ÉZ
n{Wo _hmZJanm{bH m	1. A{Y{Z` _nVrb VaVktA` m A\$b~OndUrH m_r _hmn{bHo_Ü` o41 A{nbr` A{YH nar , 70 OZ _r{hVr A{YH nar d 79 ghnae` H OZ _r{hVr A{YH nar `n{ m Zo_UjH mH aE` nV Anè` m Anhv.
	2. A{Y{Z` _nVrb H b_ 4 Zgna 17 ~m-tA` m AZf{S}nZo _hmn{bHoA` m gd^70 OZ _r{hVr A{YH nar `n{r g\$-YrV {d^mJn{Mr _r{hVr Onhra Hobr Ag{Z, Vr _hmn{bHoA` mg{toV n{Wi nda ( <a href="http://www.punecorporation.org">www.punecorporation.org</a> ) à{gUX H aE` nV Anbr Anho gXa _r{hVr d{ n{d{ r AU` ndV H aE` nV `V Anho
	3. A{Y{Z` _nVrb {dhrV VaVkrZgna {dhrV Z_Ü` m_Ü` o_r{gH {ddaUnĪ _oanA` emgZnA` mZJa {dH mg {d^mJnH SoXa_hm{Z` { _VnUonnR{dE` nV `V Anhv.
	4. A{Y{Z` _nA` m A\$b~OndUr_Ü` o Am i y` Anbe` m İtA` m AZf{S}nZo _m_hmn{bH m Am İV / _m A{V[aŠV _hmn{bH m Am İV `n{lo n{dj arZo d{ n{d{ r H m n{D` rZ AnXe an{V H éZ A{Y{Z` _nVrb VaVktMr H n{d{ n{Uod Xj Vmnd{ A\$b~OndUr H aUe-m-V gd^g\$-YrV mg{MV H aE` nV AnboAnho
	5. {XZn{ 16/7/2009 anDr H m n{D` n{anĪH an{V H éZ Xa AnRdS` nA` m gnd{dnar X{pnar 3.00 Vo5.00 `m H n{bndYrV ZmJarH n{Zm A{^bd o n{hE` ngnRr CnbāY H éZ {XboAnhv.
	6. A{Y{Z` _nVrb H b_ 4 _Ü` oA{YH AM{H Vm` Ü{b m_r H m n{D` rZ H m_H nO n{UXV (Process Manual) d ZmJarH n{Mr gZX (Citizen Charter) V` na H éZ Vr _hmn{bHoA` mg{toV n{Wi nda à{gUX H aE` nV Anbr Anho
	7. _r{hVr A{YH na A{Y{Z` _ , 2005 ~m-V Zm[aH n{Zm _r{hVr X{UgnRr n{Wo _hmZJanm{bHoV _r{hVr A{YH na J{Vn{b` n{Mr n{WmZm H aE` nV Anbr Anho gXa J{Vn{b` nV _r{hVr A{YH na A{Y{Z` _n{J{V Andı` H n{VHo, _r{gHod VXZf{JH gm{Zgm_Jk RelE` nV Anbr Anho

CnAm İV (J.d.{Z)  
n{Wo \_hmZJanm{bH m